



# Smart Managed *IT* Solutions *transforming the Retail experience*

## Retail meets technology

Technology helps retailers gain a competitive advantage, and enhance their customers' experience. It also plays an important role in optimizing employee productivity, whereby a secure and seamless connection can be made across stores, e-commerce websites, customer care centres, and their head office.

Consumers are adapting new shopping experiences and retailers are now expected to provide product information and assistance on demand. Your employees need to be the experts and require fast and secure access to products, services, and promotions. Management need to stay connected and get better visibility into store operations. Securing consumer data and inventory is also a major necessity.

You can use technology to help you to:

- Increase sales and service responsiveness
- Create a collaborative environment with your customers
- Connect you to information when you need it from anywhere

Let technology take care of your retail needs.

As a trusted advisor, End to End Networks will show you how technology can become a strategic investment for your business.

## Our Solutions

- Network Management
- Security Management
- Unified Communications
- Consulting
- Wireless Solutions
- Mobile Workforce Solutions
- Governance, Risk & Compliance
- Professional Services

## Why End to End Networks?

End to End Networks has been providing Managed Services to the retail industry for almost 20 years. We understand the importance of enhancing the customer experience and increasing operational efficiencies. End to End Networks can ensure that your network is always delivering essential information and applications to you in real-time.

## What our clients say about End to End Networks

"With the ongoing growth at Mercedes-Benz, the need for an organization to handle the many adds, moves and changes is vital to keep the business connected. End to End Networks provides unprecedented service to us, to the point that you convey your need, walk away and it gets done and done right. The people managing our network are extremely cooperative and care about the service they give their customers. We experience it every day. It works well for us."

**Mercedes Benz Canada**  
Kanhai Saith, Manager of Network Operations



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# Enhancing Retail

making it secure, seamless, and stress-free

## Our Service Portfolio

Our EndWatch services have been designed to improve operational efficiencies which drive the retail environment. Our services offer our clients:

- A managed private and public data infrastructure for network availability and minimized downtime.
- Secure and reliable access to corporate resources, including point of sale and payment applications.
- An integrated voice and data solution for increased responsiveness, on-demand information, and improved communication and collaboration amongst employees.
- Information at your mobile workforces' fingertips, while using any device, at any time, from anywhere.
- Wireless network connectivity across all store locations.
- Reassurance that you are PCI DSS compliant and confidential cardholder information is always protected.
- Disaster recovery solutions for business continuance and accessibility to critical corporate applications.

For more information, visit [www.endtoend.com](http://www.endtoend.com)

## Our Expertise

End to End Networks offers a wide range of consulting and professional services. These services are aimed at developing smart IT solutions that align with our clients' needs and leverage new and existing voice and data architectures. Our certified Solution Engineers and Network Specialists utilize current industry standards while planning, executing, and managing projects.

Developing and managing an IT Service Desk can be quite challenging as it requires continuous maintenance of skill sets, the right resource mix to accommodate high turnover, and the assurance of best practices being followed. End to End Networks eliminates these strains by extending its 7x24x365 National Support Centre to companies who need additional coverage, industry expertise, and high quality standards.

## Message from our CEO

"We are the Managed Network & Security Service Provider of choice for companies looking to enable their business. We deliver effective, high quality IT solutions that bridge the gap between desired business outcomes and the expectations that technology promises."

David Burnett, End to End Networks Inc.