



# Smart Managed *IT* Solutions *transforming the Financial experience*

## Financial services meet technology

Financial institutions including banks, credit unions, insurance, and brokerages take advantage of technology to achieve growth and effective management of confidential data. Technology is also used to optimize employee and agent productivity, whereby a secure and seamless connection is made across branches, the web, customer care centres, and phone channels.

Today, consumers and businesses are adapting new ways to connect to their financial information and financial institutions are now expected to provide product information and assistance in real-time, on demand. Delivering this information securely and dynamically to customers and partners is essential for a positive service experience.

You can use technology to help you to:

- Generate revenue through strengthened relationships
- Create a collaborative environment with your customers
- Connect you to information when you need it from anywhere

Let technology take care of your business needs.

As a trusted advisor, End to End Networks will show you how technology can become a strategic investment for your business.

## Our Solutions

- Network Management
- Security Management
- Unified Communications
- Consulting
- Wireless Solutions
- Mobile Workforce Solutions
- Governance, Risk & Compliance
- Professional Services

## Why End to End Networks?

End to End Networks has been providing Managed Services to the financial industry for almost 20 years. We understand the importance of enhancing the customer experience and increasing operational efficiencies. End to End Networks can ensure that your network is always delivering essential information and applications to you in real-time.

## What our clients say about End to End Networks

“Since the launch of the Cisco Unified Communications system, we have seen immediate results and changes that have drastically improved how we do business. A customer is now able to call in and have direct access to the person they want to speak with immediately without having to go through a series of prompt options. We no longer have to worry about a call getting dropped, and our two offices can talk to each other internally, allowing for improved communication flow.”

**MonsterMortgage.ca**  
Nick Ametrano, Vice President



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# Financial Services

making it secure, seamless, and stress-free

## Our Service Portfolio

Our EndWatch services have been designed for dynamic infrastructures that require support delivery of innovative and personalized initiatives. Our services offer our clients:

- A managed private and public data infrastructure for network availability and minimized downtime.
- Secure and reliable multi-access capabilities to corporate resources for customers, partners, and brokers.
- An integrated voice and data solution for increased responsiveness, on-demand information, and improved communication and collaboration amongst employees.
- Information at your mobile workforce's fingertips, while using any device, at any time, from anywhere.
- Managed wireless mobility, allowing branches to operate in their own secure, wireless environments.
- Reassurance that you are PCI DSS compliant and confidential cardholder information is always protected.
- Disaster recovery solutions for business continuance and accessibility to critical corporate applications.

**For more information, visit [www.endtoend.com](http://www.endtoend.com)**

## Our Expertise

End to End Networks offers a wide range of consulting and professional services. These services are aimed at developing smart IT solutions that align with our clients' needs and leverage new and existing voice and data architectures. Our certified Solution Engineers and Network Specialists utilize current industry standards while planning, executing, and managing projects.

Developing and managing an IT Service Desk can be quite challenging as it requires continuous maintenance of skill sets, the right resource mix to accommodate high turnover, and the assurance of best practices being followed. End to End Networks eliminates these strains by extending its 7x24x365 National Support Centre to companies who need additional coverage, industry expertise, and high quality standards.

## Message from our CEO

"We are the Managed Network & Security Service Provider of choice for companies looking to enable their business. We deliver effective, high quality IT solutions that bridge the gap between desired business outcomes and the expectations that technology promises."

David Burnett, End to End Networks Inc.