

Carrier Facilitation Service

Fact Sheet

What is Carrier Facilitation?

Carrier Facilitation is a service provided by End to End Networks to ensure that all of your telecom needs are coordinated in a timely manner during an opening of a new branch or a corporate relocation.

Why do I need Carrier Facilitation for my business?

Remove the everyday challenges of comparing pricing, facilities coordination, and follow-ups with carriers.

Avoid personnel and administrative expenses for feasibilities, orders and out-orders. Your business needs to focus on its core competencies and increase revenue rather than incur additional costs.

How long does it take for feasibilities, disconnects, and installations?

Feasibilities can take approximately 3-5 days. As for disconnects, carriers can take up to 30 days due to billing agreements. Installations, on average, can take 4-6 weeks unless there are special requirements.

Are there a maximum number of sites you'll manage?

There is no limit to the number of sites that require carrier facilitation services.

What information do I need to give End to End Networks?

To ensure that your expectations are met within a timely manner, End to End Networks will need the following information from you:

- Site details and onsite contact information
- Landlord contact information for wireless requirements
- Building levels and floor details
- Demarcation points in the building
- Hardware placement
- Computer/server room details

"Ordering voice and data lines from your carrier is not a simple 5 minute call. Don't risk having your install delayed for weeks. We've been ordering lines for over 17 years and get it right the first time."

-Wayne Cook, President, End to End Networks Inc.

What are the key benefits of Carrier Facilitation?

- ✓ **Reduce Expenses by 5-20%:** By utilizing End to End Networks' services, your business can cut down on personnel and administrative costs. Our experienced staff will work closely with carriers to meet your timelines. We will also validate billing to eliminate unnecessary charges.
- ✓ **Minimal Client Involvement:** Rather than having your staff focus on non-core functions, let End to End Networks ensure that your network re-location or new site is planned and executed in a timely manner. Our staff will work with the carrier, landlord, and site contact to ensure wiring, cabling and costs are all taken care of. We will also coordinate the transition of voice, data, and internet services as well as, service installations.
- ✓ **Increased Bargaining Power:** End to End Networks has been working with carriers for 15+ years and has established strong relationships with their sales teams. We know where to get the best price for you.
- ✓ **Management of Turnkey Solution:** If you have a deadline to get your site up and running, we will meet your expectations. We have additional resources that specialize in feasibilities, ordering and out-ordering. Free your key personnel so they can focus on responsibilities that cannot be outsourced.

"With the ongoing growth at Mercedes-Benz, the need for an organization to handle the many adds, moves and changes is vital to keep the business connected. End to End Networks provides unprecedented service to us, to the point that you convey your need, walk away and it gets done and done right. The people managing our network are extremely cooperative and care about the service they give their customers. We experience it every day. It works very well for us."

Kanhai Saith
Manager, Network Operations
Mercedes-Benz Canada



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